

## **Oracle Agile 9.3.3 Product Quality Management**

**Duration:** 1 Days

### **What you will learn**

This Agile 9.3.3 Product Quality Management (PQM) training deep dives into the Agile PLM solution for a closed loop corrective action process. Expert Oracle University instructors will teach you how to create Problem Reports (PRs), escalate PRs to Corrective and Preventative Actions (CAPAs) and more.

### **Learn To:**

Create changes from a Corrective and Preventative Action (CAPA) request.

Create and manage Quality Change Requests (QCR).

Create and manage Product Service Requests (PSR).

Create customers and suppliers.

Understand object relationships.

### **Benefits**

By taking this course, you'll leave with the ability to tie CAPAs to ECOs that solve the problem and automatically close each related object as the CAPA completes its workflow. Through a combination of interactive instruction and hands-on exercises, you'll gain knowledge that will help you better leverage this Oracle solution.

### **Audience**

End Users, Functional Implementer, Project Manager

### **Course Topics**

**Working with Problem Reports**

**Working with Quality Change Requests**

**Creating Quality Initiated Changes**

**Performing PQM Configuration**

**Running Reports**